

Accessibility Statement for hockleyheathparishcouncil.gov.uk

This website is run by Hockley Heath Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts by using your browser settings or installing a browser extension. We have tried to ensure a sufficient level of contrast between page elements and their backgrounds to allow readability throughout the site.
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software, our controls are designed to be machine readable
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver). We have implemented ARIA roles to allow you to jump to parts of the page carrying out a particular role (e.g. banner, main and search). Buttons and other controls are designed to be machine readable too.
- be in control of when video and image slideshows start rather than them automatically playing when the page loads
- we have also made the website text as simple as possible to understand

AbilityNet has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- text shown on images cannot be read by a screen reader however where text exists in images this has been reflected in the image alt tag
- we do use some plugins e.g. Twitter that have their own design and styling, we try to make sure these are accessible, but we don't have direct control of their appearance
- **Where we have used a lower contrast background behind text we have tried to make sure that the text is of a sufficiently large size for this to be acceptable.**

What to do if you cannot access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email the Clerk at clerk@hockleyheathparishcouncil.gov.uk

We'll consider your request and get back to you in 7 days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: the Clerk, Hockley Heath Parish Council, by email or write to the Parish Council at the address below.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you are not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this website's accessibility

Hockley Heath Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances listed below.

Non accessible content

The content listed below is non-accessible for the following reasons.

- on some pages heading hierarchy has not been correctly used

How we tested this website

This website was last tested on 11th September 2025. The test was carried out by [EmmsIT](#) who used <https://wave.webaim.org> to test the entire website.

*This statement was prepared on 30th September 2020
It was last updated on 9th October 2025*

If you need to contact Hockley Heath Parish Council, write to the Clerk at:

The Pavilion

Hockley Heath Recreation Ground

Old Warwick Road

Hockley Heath

Solihull

B94 6HH

Email: clerk@hockleyheathparishcouncil.gov.uk